

FAQ: Scotland Itinerary Review

Where will my Scotland Itinerary Review session be held?

The Review session will take place on Zoom. You will receive the Zoom link in the confirmation email for your booking – please keep this safe. The link will also be contained in the reminder email you will receive 24 hours before the session.

What time should I arrive?

I will enable the waiting room on Zoom 5 minutes before your scheduled booking, but you will only be admitted to the meeting at the time you booked.

What do I need to prepare for the Session?

- Send me your itinerary outline at least 24 hours before our session.
- Write down all your practical questions about visiting Scotland and have them handy.

What do I need to bring to the call?

Bring everything you need to spend an hour uninterrupted at your desk – a cup of tea, a glass of water etc.

Something to take notes on would be useful. If you booked the “Light” version, you will not get a written summary from me – this is only included in the regular Scotland Itinerary Review service.

How will the session be structured?

We will spend the first 15 minutes or so going through your itinerary outline and questions, 30 minutes exploring possible amendments, additions and practical advice and the last 15 minutes wrapping up. Don't worry if we run over a bit!

Will the session be recorded?

I offer to record all itinerary review calls, but always ask for permission first. You will get the recording of our call after the session (always included in price).

Can I ask as many questions as I want?

You can ask as many practical questions about visiting Scotland and specific questions about your itinerary as you like, but note that our time together is limited to one hour.

Make sure think about your most pressing questions before our call.

Can I bring my partner/friend/travel buddy?

Yes, if you are travelling with someone else, like your partner or a friend, they can come along – especially if you are both making decisions for your itinerary together. You can share the Zoom link with them so they can join from their own device. Please just let me know about this as early as possible.

Please do not bring anyone who is not coming on the trip with you to make sure we plan the perfect trip for you (not them).

Is it ok if I bring my baby/toddler?

Ideally, you would be able to arrange childcare in order to allow you to really focus on the session and get the most out of our time together. I understand that this is not always possible, so of course your kids can be around during the call. If your childcare arrangements fall through at short notice, get in touch and you will be able to re-schedule your Session to another time that suits you.

What if I need to cancel?

If you find you can no longer attend, you may cancel the session up to 24 hours in advance and re-schedule your booking to another date/time ONCE only. Or get a refund.

If you cancel a second time, your booking will be cancelled and you will not be entitled to a refund.

If you cancel less than 24 hours before your Review session, you will not be entitled to reschedule your session or a refund.

What if I have tech problems?

If you encounter any technical issues, email me at kathi@watchmese.com as quickly as possible, so we can try to resolve the issue.

What will happen afterwards?

After the call, I will email you the recording of our session (always included) along with a follow-up report summarising what we discussed in the call, including my recommendations (not included with Itinerary Review “Light”).

What kind of results can I expect?

The Scotland Itinerary Review session is aimed at fine-tuning your itinerary and preparing you for your trip. After the session you will have a complete plan for your time in Scotland and feel fully prepared for your trip.